



Media Fact Sheet

Overview

- Mission: We Help Make Banking Simple
- A not-for-profit financial cooperative started in 1968
- Serving individuals in Alexandria, Va., Arlington County, Va., District of Columbia, Falls Church, Va., Frederick County, Md., and Montgomery County, Md.

Locations:

- Rockville
- Germantown
- Silver Spring

Leadership

- President and CEO: James H. Norris, III
- Board of Directors: Nine directors are elected by the member-owners
- Supervisory Committee: five committee members elected by the member-owners

Total Membership

- 14,335 members (as of February 2019)

Total Assets

- \$147 million (as of February 2019)

What We Offer

- Full range of financial services, including checking, savings, loans, credit cards, investments, insurance and auto purchasing/brokerage.
- Full range of free online services, including online and mobile banking, bill pay and more.
- CU at Work: Our financial wellness program for corporate partner employees, including on-site financial education seminars, webinars, and other financial education tools.

Branches and ATM Network

We operate three branches (Rockville, Germantown and Silver Spring) plus branch services through online and mobile banking, automated phone banking, and a toll-free service center.

We belong to an extensive shared branching network, which allows members to complete surcharge-free transactions at more than 80,000 ATMs nationwide and 1,800 shared-branch locations.



Corporate Partners / Employer Groups

Many area employers have aligned with SkyPoint Federal Credit Union, offering their employees the opportunity to join SkyPoint and achieve financial wellness.

Award-Winning Financial Institution



SkyPoint Federal Credit Union was chosen as one of only 291 top-performing financial institutions nationwide—out of more than 7,000 banks and credit unions—to receive the Retail Mobile Banking Navigator Award. The award was announced by FI Navigator, a data analytics firm that evaluated multiple criteria, including mobile app features, basic and enhanced banking services, mobile access, payments, fraud management and easy-to-access support and information. The company also analyzed mobile adoption and customer enrollment data, as well as customer satisfaction and impact ratings.

Only 4.2% of all community financial institutions offering a mobile banking application met the award criteria. The extensive research foundation for the Navigator awards is contained in FI Navigator's recently published **Retail Mobile Banking Performance** benchmarking report for banks and credit unions.

Insurance

Deposits are insured to at least \$250,000 by the National Credit Union Administration (NCUA) and backed by the full faith and credit of the U.S. government.

Media Inquiries

Our media relations team can put you in touch with a senior SkyPoint Federal Credit Union team member to discuss a variety of financial topics including:

- Financial Services Trends
- Digital Banking
- Loan Products (auto loans, credit cards, mortgages, home equity loans, student loans, etc.)
- Deposit Products (checking, savings, certificates, etc.)
- Fraud Prevention and Security
- Interest Rates

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Locations

Germantown

19785 Crystal Rock Dr., Suite 201
Germantown, MD 20874

Lobby hours

M-F: 8 a.m. - 5 p.m.

Saturday: 9 a.m. - 1 p.m.

Drive-thru hours

M-Th: 8 a.m. - 5 p.m.

Friday: 8 a.m. - 6 p.m.

Saturday: 9 a.m. - 1 p.m.

Rockville

20 Courthouse Square, Suite 101
Rockville, MD 20850

M-F: 8 a.m. - 5 p.m.

Saturday: Closed

Silver Spring

8380 Colesville Rd., Suite 200
Silver Spring, MD 20910

M-F: 8 a.m. - 5 p.m.

Saturday: 9 a.m. - 1 p.m.

